

Verlag Jochen Vollert - Tankograd

Terms and Conditions of ordering and payment - Please read carefully !

- Prices** Prices are given in Euro including German VAT.
Non-EC customers will save 7% EC-tax.
- Ordering** Send or fax your order to the belowmentioned address.
- Shipping** Postage and packing at cost. Postage from Germany is very high. Sending single magazines is the most expensive solution:
- | | |
|--------|---|
| Europe | 3.00 Euro for 1 title, 6.00 Euro for 2-3 titles (normal 64-pagers) |
| World | 6.00 Euro for 1 title, 12.00 Euro for 2-3 titles (normal 64-pagers) |
- 4+ titles (64-pagers) and books are shipped by parcel (postage starting from Euro 15.00)
- Transit times** Available titles to be shipped within 5 days of receipt of payment or credit-card details.
Transit time for letters us usually 5-10 days, for parcels usually 7-15 days.
- Shipping costs** German Mail does not offer a cheap and slow solution any longer, we are forced to charge what they charge us!
- Return of goods** Damaged goods will be fully refunded or replaced by us.
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Die ausländischen Geschäftsbedingungen gelten auch für Kunden aus **Österreich**, der **Schweiz** und **Holland**.

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