

Verlag Jochen Vollert - Tankograd

Terms and Conditions of ordering and payment - Please read carefully !

Prices Prices are given in Euro including German VAT.
Non-EC customers will save 7% EC-tax.

Ordering Send or fax your order to the belowmentioned address.

Shipping Postage and packing at cost. Postage from Germany is very high. Sending single magazines is the most expensive solution:

Europe 3.00 Euro for 1 title, 6.00 Euro for 2-3 titles (normal 64-pagers)
World 6.00 Euro for 1 title, 12.00 Euro for 2-3 titles (normal 64-pagers)

4+ titles (64-pagers) and books are shipped by parcel (postage starting from Euro 15.00)

Transit times Available titles to be shipped within 5 days of receipt of payment or credit-card details.
Transit time for letters us usually 5-10 days, for parcels usually 7-15 days.

Shipping costs German Mail does not offer a cheap and slow solution any longer, we are forced to charge what they charge us!

Return of goods Damaged goods will be fully refunded or replaced by us.
All other return-consignments cannot be accepted.

Payment Only by credit card : We accept Mastercard/Visa. Due to the recent troubles on the international credit card market, the German credit card companies allow us to charge your card only when the following data are transferred :

- credit card type (Mastercard or Visa)
- full card number (16-digit)
- identification number (on the rear side of your card in the signature space)
- expiry date
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- signature

Send the data by fax or letter. Due to the most recent credit card restrictions we are obliged to inform you that transmitting credit card details by e-mail or via the internet is not save and cannot be accepted by us !

Die ausländischen Geschäftsbedingungen gelten auch für Kunden aus **Österreich**, der **Schweiz** und **Holland**.

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